

# Dell G5 15 5500

## Setup and Specifications



## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# Set up your Dell G5 15 5500

**NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.



**NOTE:** To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.

2. Finish operating system setup.

#### For Ubuntu:

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, see the knowledge base articles [SLN151664](#) and [SLN151748](#) at [www.dell.com/support](http://www.dell.com/support).


#### For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:





- Connect to a network for Windows updates.
  - NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

3. Locate and use Dell apps from the Windows Start menu—Recommended.

**Table 1. Locate Dell apps**

Resources	Description
	<p><b>My Dell</b></p> <p>Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.</p>

**Table 1. Locate Dell apps (continued)**

Resources	Description
	<p><b>SupportAssist</b></p> <p>Pro-actively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at <a href="http://www.dell.com/support">www.dell.com/support</a>.</p> <p> <b>NOTE:</b> In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p>
	<p><b>Dell Update</b></p> <p>Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article <a href="https://www.dell.com/support/SLN305843">SLN305843</a> at <a href="http://www.dell.com/support">www.dell.com/support</a>.</p>
	<p><b>Dell Digital Delivery</b></p> <p>Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article <a href="https://www.dell.com/support/153764">153764</a> at <a href="http://www.dell.com/support">www.dell.com/support</a>.</p>

## Views of Dell G5 15 5500

### Right



**1. SD-card slot**

Reads from and writes to the SD card. The computer supports the following card types:

- Secure Digital (SD)
- Secure Digital High Capacity (SDHC)
- Secure Digital Extended Capacity (SDXC)

**2. Headset port**

Connect headphones or a headset (headphone and microphone combo).

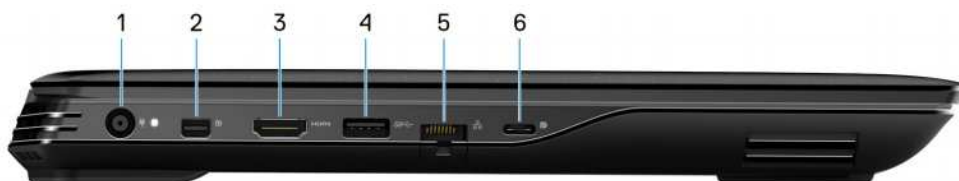
**3. USB 2.0 ports (2)**

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

**4. Security-cable slot (wedge-shaped)**

Connect a security cable to prevent unauthorized movement of your computer.

### Left



**1. Power-adaptor port**

Connect a power adapter to provide power to your computer and charge the battery.

**2. Mini DisplayPort**

Connect to a TV or another DisplayPort-in enabled device. Provides video and audio output.

**3. HDMI port**

Connect to a TV or another HDMI-in enabled device. Provides video and audio output.

**4. USB 3.2 Gen 1 port**

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

**5. Network port**

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

### 6. USB 3.2 Gen 2 (Type-C) port with DisplayPort

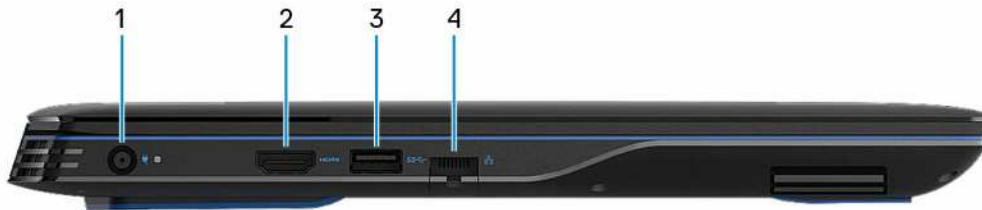
Connect devices such as external storage devices, printers, and external displays. Provides data transfer rate of up to 10 Gbps.

Supports DisplayPort 1.4 and also enables you to connect an external display using a display adapter.

**NOTE:** A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

## Left

### Computers shipped with NVIDIA GeForce GTX 1650



#### 1. Power-adapter port

Connect a power adapter to provide power to your computer and charge the battery.

#### 2. HDMI port

Connect to a TV or another HDMI-in enabled device. Provides video and audio output.

#### 3. USB 3.2 Gen 1 port with PowerShare

Connect devices such as external storage devices and printers.

Provides data transfer speeds up to 5 Gbps. PowerShare enables you to charge your USB devices even when your computer is turned off.

**NOTE:** If the charge on your computer's battery is less than 10 percent, you must connect the power adapter to charge your computer, and USB devices connected to the PowerShare port.

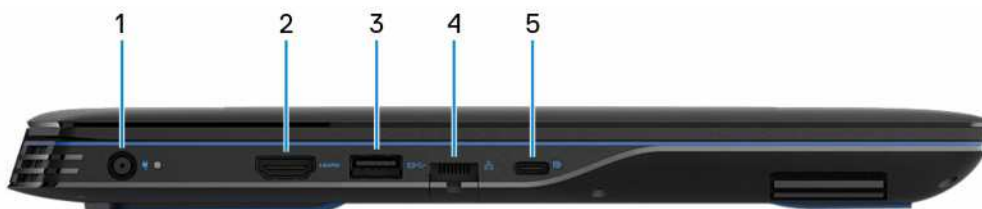
**NOTE:** If a USB device is connected to the PowerShare port before the computer is turned off or in hibernate state, you must disconnect and connect it again to enable charging.

**NOTE:** Certain USB devices may not charge when the computer is turned off or in sleep state. In such cases, turn on the computer to charge the device.

#### 4. Network port

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

### Computers shipped with NVIDIA GeForce GTX 1650 Ti



#### 1. Power-adapter port

Connect a power adapter to provide power to your computer and charge the battery.

## 2. HDMI port

Connect to a TV or another HDMI-in enabled device. Provides video and audio output.

## 3. USB 3.2 Gen 1 port with PowerShare

Connect devices such as external storage devices and printers.

Provides data transfer speeds up to 5 Gbps. PowerShare enables you to charge your USB devices even when your computer is turned off.

**NOTE:** If the charge on your computer's battery is less than 10 percent, you must connect the power adapter to charge your computer, and USB devices connected to the PowerShare port.

**NOTE:** If a USB device is connected to the PowerShare port before the computer is turned off or in hibernate state, you must disconnect and connect it again to enable charging.

**NOTE:** Certain USB devices may not charge when the computer is turned off or in sleep state. In such cases, turn on the computer to charge the device.

## 4. Network port

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

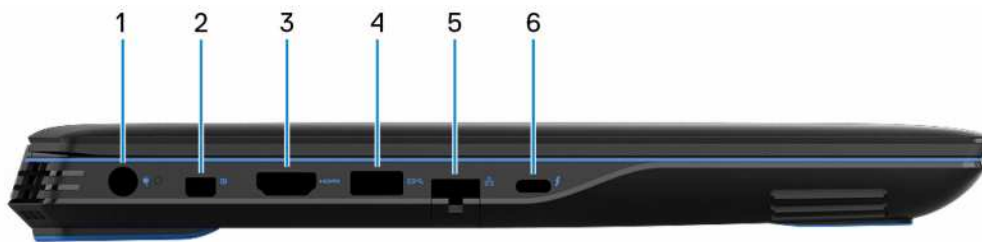
## 5. USB 3.2 Gen 2 (Type-C) port with DisplayPort

Connect devices such as external storage devices, printers, and external displays. Provides data transfer rate of up to 10 Gbps.

Supports DisplayPort 1.4 and also enables you to connect an external display using a display adapter.

**NOTE:** A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

### Computers shipped with NVIDIA GeForce GTX 1660Ti and above



## 1. Power-adapter port

Connect a power adapter to provide power to your computer and charge the battery.

## 2. Mini DisplayPort

Connect to a TV or another DisplayPort-in enabled device. Provides video and audio output.

## 3. HDMI port

Connect to a TV or another HDMI-in enabled device. Provides video and audio output.

## 4. USB 3.2 Gen 1 port with PowerShare

Connect devices such as external storage devices and printers.

Provides data transfer speeds up to 5 Gbps. PowerShare enables you to charge your USB devices even when your computer is turned off.

**NOTE:** If the charge on your computer's battery is less than 10 percent, you must connect the power adapter to charge your computer, and USB devices connected to the PowerShare port.

**NOTE:** If a USB device is connected to the PowerShare port before the computer is turned off or in hibernate state, you must disconnect and connect it again to enable charging.

**NOTE:** Certain USB devices may not charge when the computer is turned off or in sleep state. In such cases, turn on the computer to charge the device.



## 5. Network port

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

## 6. Thunderbolt 3 (USB Type-C) port

Supports USB 3.1 Gen 2, DisplayPort 1.4, Thunderbolt 3 and also enables you to connect to an external display using a display adapter.

Provides data transfer rates up to 10 Gbps for USB 3.1 Gen 2 and up to 40 Gbps for Thunderbolt 3.

**NOTE:** A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

# Base



### 1. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two finger tap to right-click.

### 2. Left-click area

Press to left-click.

### 3. Right-click area

Press to right-click.

### 4. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 4 seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.

**NOTE:** You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at [www.dell.com/support/manuals](http://www.dell.com/support/manuals).

# Display



- 1. Left microphone**  
Provides digital sound input for audio recording and voice calls.
- 2. Camera**  
Enables you to video chat, capture photos, and record videos.
- 3. Camera-status light**  
Turns on when the camera is in use.
- 4. Right microphone**  
Provides digital sound input for audio recording and voice calls.

## Bottom



### 1. Service Tag label


The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

# Specifications of Dell G5 15 5500

## Dimensions and weight

The following table lists the height, width, depth, and weight of your Dell G5 15 5500.

**Table 2. Dimensions and weight**

Description	Values
Height:	
Front height	<ul style="list-style-type: none"> <li>21.55 mm (0.84 in.) (for computers shipped with NVIDIA GeForce GTX 1650 Ti)</li> <li>23.81 mm (0.94 in.) (for computers shipped with NVIDIA GeForce GTX 1660 Ti and above)</li> </ul>
Peak height	<ul style="list-style-type: none"> <li>28.18 mm (1.11 in.) (for computers shipped with NVIDIA GeForce GTX 1650 Ti)</li> <li>31.13 mm (1.23 in.) (for computers shipped with NVIDIA GeForce GTX 1660 Ti and above)</li> </ul>
Rear height	<ul style="list-style-type: none"> <li>23.31 mm (0.92 in.) (for computers shipped with NVIDIA GeForce GTX 1650 Ti)</li> <li>26.57 mm (1.05 in.) (for computers shipped with NVIDIA GeForce GTX 1660 Ti and above)</li> </ul>
Width	364.46 mm (14.35 in.)
Depth	254 mm (10.00 in.)
Weight (maximum)	<ul style="list-style-type: none"> <li>2.55 kg (5.62 lb) (for computers shipped with NVIDIA GeForce GTX 1650 Ti)</li> <li>2.65 kg (5.84 lb) (for computers shipped with NVIDIA GeForce GTX 1660 Ti and above)</li> </ul> <p> <b>NOTE:</b> The weight of your computer depends on the configuration ordered and manufacturing variability.</p>

## Processor

The following table lists the details of the processors supported by your Dell G5 15 5500.

**Table 3. Processor**

Description	Option one	Option two
Processor type	10th Generation Intel Core i5-10200H	10th Generation Intel Core i7-10870H
Processor wattage	45 W	45 W
Processor core count	4	8
Processor thread count	8	16

**Table 3. Processor (continued)**

Description	Option one	Option two
Processor speed	Up to 4.1 GHz	Up to 5 GHz
Processor cache	8 MB	16 MB
Integrated graphics	Intel UHD Graphics	Intel UHD Graphics

## Chipset

The following table lists the details of the chipset supported by your Dell G5 15 5500.

**Table 4. Chipset**

Description	Values
Chipset	HM470
Processor	10th Generation Intel Core i5/i7
DRAM bus width	64-bit
Flash EPROM	16 MB
PCIe bus	Up to Gen3

## Operating system

Your Dell G5 15 5500 supports the following operating systems:

- Windows 10 Home, 64-bit
- Windows 10 Professional, 64-bit
- Ubuntu 18.04 LTS, 64-bit

## Memory

The following table lists the memory specifications of your Dell G5 15 5500.

**Table 5. Memory specifications**

Description	Values
Memory slots	Two SODIMM slots
Memory type	DDR4
Memory speed	2933 MHz
Maximum memory configuration	32 GB
Minimum memory configuration	4 GB
Memory size per slot	4 GB, 8 GB, 12 GB, 16 GB, 32 GB
Memory configurations supported	<ul style="list-style-type: none"> <li>• 8 GB, 1 x 8 GB, Dual-Channel DDR4, 3200 MHz, ECC</li> </ul>

**Table 5. Memory specifications (continued)**

Description	Values
	<ul style="list-style-type: none"> <li>8 GB, 2 x 4 GB, Dual-Channel DDR4, 2400 MHz, ECC</li> <li>12 GB, 1 x 4 GB + 1 x 8 GB, Dual-Channel DDR4, 3200 MHz, ECC</li> <li>16 GB, 1 x 16 GB, Dual-Channel DDR4, 3200 MHz, ECC</li> <li>16 GB, 2 x 8 GB, Dual-Channel DDR4, 3200 MHz, ECC</li> <li>32 GB, 2 x 16 GB, Dual-Channel DDR4, 3200 MHz, ECC</li> </ul>

## External ports

The following table lists the external ports of your Dell G5 15 5500.


**Table 6. External ports**

Description	Values
Network port	One RJ-45 port
USB ports	<ul style="list-style-type: none"> <li>One USB 3.2 Gen 1 port</li> <li>Two USB 2.0 ports</li> <li>One USB 3.2 Gen 2 (Type-C) port with DisplayPort (for computers shipped with NVIDIA GeForce GTX 1650 Ti)</li> <li>One Thunderbolt 3 port (for computers shipped with NVIDIA GeForce GTX 1660 Ti and above)</li> </ul>
Audio port	One headset (headphone and microphone combo) port
Video port	<ul style="list-style-type: none"> <li>One HDMI 2.0 port</li> <li>One mini DisplayPort 1.4b (for computers shipped with NVIDIA GeForce GTX 1660 Ti and above)</li> </ul>
Media-card reader	One SD-card slot
Docking port	Not supported
Power-adaptor port	One 7.4 mm x 5.1 mm power-adaptor port
Security	One wedge-shaped lock

## Internal slots

The following table lists the internal slots of your Dell G5 15 5500.

**Table 7. Internal slots**

Description	Values
M.2	<ul style="list-style-type: none"> <li>One M.2 2230 slot for WiFi and Bluetooth combo card</li> <li>Two M.2 2230/2280 slots for solid-state drive/Intel Optane</li> </ul> <p> <b>NOTE:</b> To learn more about the features of different types of M.2 cards, see the knowledge base article <a href="https://www.dell.com/support/sln/SLN301626">SLN301626</a> at <a href="https://www.dell.com/support">www.dell.com/support</a>.</p>

# Ethernet

The following table lists the wired Ethernet Local Area Network (LAN) specifications of your Dell G5 15 5500.

**Table 8. Ethernet specifications**

Description	Values
Model number	<ul style="list-style-type: none"> <li>Realtek GB LAN (for computers shipped with NVIDIA GeForce GTX 1650 Ti)</li> <li>Killer E2500 PCI-e Gigabit ethernet controller (for computers shipped with NVIDIA GeForce GTX 1660 Ti and above)</li> </ul>
Transfer rate	<ul style="list-style-type: none"> <li>10/100/1000 Mbps (for computers shipped with NVIDIA GeForce GTX 1650 Ti)</li> <li>10/100/1000/2500 Mbps (for computers shipped with NVIDIA GeForce GTX 1660 Ti and above)</li> </ul>

# Wireless module

The following table lists the Wireless Local Area Network (WLAN) modules supported on your Dell G5 15 5500.

**Table 9. Wireless module specifications**

Description	Option one	Option two
Model number	Qualcomm QCA (DW 1820)	Killer 1650i
Transfer rate	Up to 867 Mbps	Up to 2400 Mbps
Frequency bands supported	2.4 GHz/5 GHz	2.4 GHz/5 GHz
Wireless standards	<ul style="list-style-type: none"> <li>Wi-Fi 802.11b/g/a</li> <li>Wi-Fi 4 (WiFi 802.11n)</li> <li>Wi-Fi 5 (WiFi 802.11ac)</li> <li></li> </ul>	<ul style="list-style-type: none"> <li>WiFi 802.11a/b/g</li> <li>Wi-Fi 4 (WiFi 802.11n)</li> <li>Wi-Fi 5 (WiFi 802.11ac)</li> <li>Wi-Fi 6 (WiFi 802.11ax)</li> </ul>
Encryption	<ul style="list-style-type: none"> <li>64-bit/128-bit WEP</li> <li>AES-CCMP</li> <li>TKIP</li> </ul>	<ul style="list-style-type: none"> <li>64-bit/128-bit WEP</li> <li>AES-CCMP</li> <li>TKIP</li> </ul>
Bluetooth	Bluetooth 4.2	Bluetooth 5

# Audio

The following table lists the audio specifications of your Dell G5 15 5500.

**Table 10. Audio specifications**

Description	Values
Audio controller	Realtek ALC3254 with Nahimic 3D Audio for Gamers
Stereo conversion	Supported
Internal audio interface	High-definition audio

**Table 10. Audio specifications (continued)**

Description		Values
External audio interface		Universal audio jack
Number of speakers		Two
Internal-speaker amplifier		Supported (audio codec integrated)
External volume controls		Keyboard shortcut controls
Speaker output:		
	Average speaker output	2 W
	Peak speaker output	2.5 W
Subwoofer output		Not supported
Microphone		Dual-array microphones

## Storage

This section lists the storage options on your Dell G5 15 5500.

Your Dell G5 15 5500 supports one of the following storage configurations:

- One M.2 2230/2280 solid-state drive
- One 2.5-inch hard drive and one Intel Optane
- One 2.5-inch hard drive and one M.2 2230/2280 solid-state drive
- One M.2 2230 solid-state drive and one M.2 2280 solid-state drive

The primary drive of your Dell G5 15 5500 varies with the storage configuration. For computers:

- with an M.2 drive, the M.2 drive is the primary drive
- without an M.2 drive, the 2.5-inch drive is the primary drive

**Table 11. Storage specifications**

Storage type	Interface type	Capacity
2.5-inch hard drive	SATA AHCI, up to 6 Gbps	Up to 2 TB
M.2 2230/2280 solid-state drive	PCIe Gen3 x4 NVMe	Up to 1 TB
M.2 2280 Intel Optane storage	PCIe Gen3 x4 NVMe	Up to 512 GB

## Intel Optane Memory H10 with Solid State Storage (optional)

Intel Optane Memory technology utilizes 3D XPoint memory technology and functions as a non-volatile storage cache/accelerator and/or storage device depending on the Intel Optane Memory installed in your computer.

Intel Optane Memory H10 with Solid State Storage functions as both a non-volatile storage cache/accelerator (enabling enhanced read/write speeds for hard-drive storage) and a solid-state storage solution. It neither replaces nor adds to the memory (RAM) installed on your computer.



**Table 12. Intel Optane Memory H10 with Solid State Storage specifications**

Description	Values
Interface	PCIe 3 x4 NVMe <ul style="list-style-type: none"> <li>One PCIe 3 x2 for Optane memory</li> <li>One PCIe 3 x2 for solid-state storage</li> </ul>
Connector	M.2
Form factor	2280
Capacity (Intel Optane memory)	Up to 32 GB
Capacity (solid-state storage)	Up to 512 GB

**NOTE:** Intel Optane Memory H10 with Solid State Storage is supported on computers that meet the following requirements:

- 9<sup>th</sup> Generation or higher Intel Core i3/i5/i7 processors
- Windows 10 64-bit version or higher (Anniversary Update)
- Intel Rapid Storage Technology driver version 15.9.1.1018 or higher

## Media-card reader

The following table lists the media cards supported by your Dell G5 15 5500.

**Table 13. Media-card reader specifications**

Description	Values
Media-card type	One SD card slot
Media-cards supported	<ul style="list-style-type: none"> <li>Secure Digital (SD)</li> <li>Secure Digital High Capacity (SDHC)</li> <li>Secure Digital Extended Capacity (SDXC)</li> </ul>
<p><b>NOTE:</b> The maximum capacity supported by the media-card reader varies depending on the standard of the media card installed in your computer.</p>	

## Keyboard

The following table lists the keyboard specifications of your Dell G5 15 5500.

**Table 14. Keyboard specifications**

Description	Values
Keyboard type	<ul style="list-style-type: none"> <li>Standard keyboard</li> <li>Backlit keyboard</li> <li>4-zone RGB keyboard with G key</li> </ul>
Keyboard layout	QWERTY
Number of keys	<ul style="list-style-type: none"> <li>United States and Canada: 81 keys</li> <li>United Kingdom: 82 keys</li> <li>Japan: 85 keys</li> </ul>
Keyboard size	X=18.7 mm key pitch Y=18.05 mm key pitch

**Table 14. Keyboard specifications (continued)**

Description	Values
Keyboard shortcuts	<p>Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.</p> <p><b>NOTE:</b> You can define the primary behavior of the function keys (F1–F12) changing <b>Function Key Behavior</b> in BIOS setup program.</p> <p>For more information, see keyboard shortcuts.<a href="#">Keyboard shortcuts</a></p>

## Camera

The following table lists the camera specifications of your Dell G5 15 5500.

**Table 15. Camera specifications**

Description	Values
Number of cameras	One
Camera type	RGB HD camera
Camera location	Front camera
Camera sensor type	CMOS sensor technology
Camera resolution:	
Still image	0.92 megapixel
Video	1280 x 720 (HD) at 30 fps
Diagonal viewing angle:	78.6 degrees

## Touchpad

The following table lists the touchpad specifications of your Dell G5 15 5500.

**Table 16. Touchpad specifications**

Description	Values
Touchpad resolution:	
Horizontal	1229
Vertical	749
Touchpad dimensions:	
Horizontal	105 mm (4.13 in.)
Vertical	65 mm (2.56 in.)

**Table 16. Touchpad specifications (continued)**

Description	Values
Touchpad gestures	For more information about touchpad gestures available on Windows 10, see the Microsoft knowledge base article <a href="https://support.microsoft.com/4027871">4027871</a> at <a href="https://support.microsoft.com">support.microsoft.com</a> .

## Power adapter

The following table lists the power adapter specifications of your Dell G5 15 5500.

**Table 17. Power adapter specifications**

Description	Option one	Option two
Type	E4 180W	E4 240W
Connector dimensions:		
External diameter	7.40 mm	7.40 mm
Internal diameter	5.10 mm	5.10 mm
Input voltage	100 VAC–240 VAC	100 VAC–240 VAC
Input frequency	50 Hz–60 Hz	50 Hz–60 Hz
Input current (maximum)	1.80 A	3.50 A
Output current (continuous)	6.70 A	12.31 A
Rated output voltage	19.50 VDC	19.50 VDC
Temperature range:		
Operating	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)
Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)

## Battery

The following table lists the battery specifications of your Dell G5 15 5500.

**Table 18. Battery specifications**

Description	Option one	Option two
Battery type	3-cell polymer (51 Wh)	4-cell polymer (68 Wh)
Battery voltage	11.40 VDC	11.40 VDC
Battery weight (maximum)	0.21 kg (0.46 lb)	0.26 kg (0.57 lb)
Battery dimensions:		
Height	241 mm (9.49 in.)	321 mm (12.64 in.)
Width	67.45 mm (2.66 in.)	67.45 mm (2.66 in.)
Depth	7.05 mm (0.28 in.)	7.05 mm (0.28 in.)

**Table 18. Battery specifications (continued)**

Description		Option one	Option two
Temperature range:			
	Operating	0°C to 35°C (32°F to 95°F)	0°C to 35°C (32°F to 95°F)
	Storage	-40°C to 65°C (TBD°F to 149°F)	-40°C to 65°C (TBD°F to 149°F)
Battery operating time		Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Battery charging time (approximate) <b>i</b> <b>NOTE:</b> Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on <a href="http://www.dell.com">www.dell.com</a> .		4 hours (when the computer is off)	4 hours (when the computer is off)
Coin-cell battery		CR2032	CR2032

## Display

The following table lists the display specifications of your Dell G5 15 5500.

**Table 19. Display specifications**

Description		Option one	Option two	Option three	Option four
Display type		Full High Definition (FHD)	Full High Definition (FHD)	Full High Definition (FHD)	Full High Definition (FHD)
Display-panel technology		Wide-Viewing Angle (WVA)	Wide-Viewing Angle (WVA)	Wide-Viewing Angle (WVA)	Wide-Viewing Angle (WVA)
Display-panel dimensions (active area):					
	Height	193.59 mm (7.62 in.)	193.59 mm (7.62 in.)	193.59 mm (7.62 in.)	193.59 mm (7.62 in.)
	Width	344.16 mm (13.55 in.)	344.16 mm (13.55 in.)	344.16 mm (13.55 in.)	350.66 mm (13.81 in.)
	Diagonal	395 mm (15.55 in.)	395 mm (15.55 in.)	395 mm (15.55 in.)	395 mm (15.55 in.)
Display-panel native resolution		1920 x 1080	1920 x 1080	1920 x 1080	1920 x 1080
Luminance (typical)		300 nits	300 nits	300 nits	250 nits
Megapixels		2.07	2.07	2.07	2
Color gamut		72% NTSC	72% NTSC	72% NTSC	45% NTSC
Pixels Per Inch (PPI)		141	141	141	141
Contrast ratio (typ)		29.17	33.33	29.17	800 : 1

**Table 19. Display specifications (continued)**

Description	Option one	Option two	Option three	Option four
Response time (min)	35 ms	19 ms	35 ms	35 ms
Refresh rate	60 Hz	144 Hz	300 Hz	120 Hz
Horizontal view angle	85 +/- degrees	85 +/- degrees	85 +/- degrees	80 +/- degrees
Vertical view angle	85 +/- degrees	85 +/- degrees	85 +/- degrees	80 +/- degrees
Pixel pitch	0.18 mm	0.18 mm	0.18 mm	0.18 mm
Power consumption (maximum)	6.20 W	7.8 W	6.2 W	4.6 W
Anti-glare vs glossy finish	Anti-glare	Anti-glare	Anti-glare	Anti-glare
Touch options	No	No	No	No

## Fingerprint reader (optional)

The following table lists the specifications of the optional fingerprint-reader of your Dell G5 15 5500.

**Table 20. Fingerprint reader specifications**

Description	Values
Fingerprint-reader sensor technology	Capacitive
Fingerprint-reader sensor resolution	500 dpi
Fingerprint-reader sensor pixel size	108 x 88

## GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Dell G5 15 5500.

**Table 21. GPU—Integrated**

Controller	Memory size	Processor
Intel UHD Graphics	Shared system memory	10th Generation Intel Core i5/i7

## GPU—Discrete

The following table lists the specifications of the discrete Graphics Processing Unit (GPU) supported by your Dell G5 15 5500.

**Table 22. GPU—Discrete**

Controller	Memory size	Memory type
Nvidia GeForce GTX 1650 Ti	4 GB	GDDR6
Nvidia GeForce GTX 1660 Ti	6 GB	GDDR6
Nvidia GeForce RTX 2060	6 GB	GDDR6

**Table 22. GPU—Discrete (continued)**

Controller	Memory size	Memory type
Nvidia GeForce RTX 2070 MQ	8 GB	GDDR6

## Operating and storage environment

This table lists the operating and storage specifications of your Dell G5 15 5500.

**Airborne contaminant level:** G1 as defined by ISA-S71.04-1985

**Table 23. Computer environment**

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	110 G†	160 G†
Altitude range	-15.2 m to 3048 m (-49.87 ft to 10000 ft)	-15.2 m to 10668 m (-49.87 ft to 35000 ft)

\* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

# Keyboard shortcuts

**NOTE:** Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.




























Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press **Shift** and the key, the symbol shown on the upper part of the key is typed out. For example, if you press **2**, **2** is typed out; if you press **Shift + 2**, **@** is typed out.

The keys **F1** to **F12** at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing **F1** mutes the audio (refer to the table below).










However, if the function keys **F1** to **F12** are needed for specific software applications, multi-media functionality can be disabled by pressing **fn + Esc**. Subsequently, multi-media control can be invoked by pressing **fn** and the respective function key. For example, mute audio by pressing **fn + F1**.

**NOTE:** You can also define the primary behavior of the function keys (**F1** to **F12**) by changing **Function Key Behavior** in the BIOS setup program.

**Table 24. List of keyboard shortcuts**


Function key	Redefined key (for multimedia control)	Behavior
	 + 	Mute audio
	 + 	Decrease volume
	 + 	Increase volume
	 + 	Play previous track/chapter
	 + 	Play/Pause
	 + 	Play next track/chapter
	 + 	Enable/disable Game Shift
	 + 	Switch to external display
	 + 	Search

**Table 24. List of keyboard shortcuts (continued)**

Function key	Redefined key (for multimedia control)	Behavior
	 + 	Toggle keyboard backlight (optional) <b>NOTE:</b> Non-backlight keyboards have the F10 function key without the backlight icon. In this case, the function key does not toggle the keyboard backlight function.
	 + 	Decrease brightness
	 + 	Increase brightness


The **Fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

**Table 25. List of keyboard shortcuts**

Function key	Behavior
 + 	Turn off/on wireless
 + 	Pause/Break
 + 	Sleep
 + 	Toggle scroll lock
 + 	Toggle between power and battery-status light/hard-drive activity light
 + 	System request
 + 	Open application menu
 + 	Toggle fn-key lock
 + 	Page up
 + 	Page down
 + 	Home



**Table 25. List of keyboard shortcuts (continued)**



Function key	Behavior
 The image shows two dark grey rounded rectangular buttons. The left button contains the text 'fn' in white, and the right button contains the text 'end' in white. A small white plus sign is positioned between the two buttons.	End

# Getting help and contacting Dell

## Self-help resources


You can get information and help on Dell products and services using these self-help resources:


**Table 26. Self-help resources**

Self-help resources	Resource location
Information about Dell products and services	<a href="http://www.dell.com">www.dell.com</a>
My Dell	
Tips	
Contact Support	In Windows search, type <b>Contact Support</b> , and press Enter.
Online help for operating system	<a href="http://www.dell.com/support/windows">www.dell.com/support/windows</a> <a href="http://www.dell.com/support/linux">www.dell.com/support/linux</a>
Troubleshooting information, user manuals, set up instructions, product specifications, technical help blogs, drivers, software updates, and so on.	<a href="http://www.dell.com/support">www.dell.com/support</a>
Dell knowledge base articles for a variety of computer concerns	<ol style="list-style-type: none"> <li>1. Go to <a href="http://www.dell.com/support">www.dell.com/support</a>.</li> <li>2. On the menu bar at the top of the Support page, select <b>Support &gt; Knowledge Base</b>.</li> <li>3. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.</li> </ol>
Learn and know the following information about your product: <ul style="list-style-type: none"> <li>• Product specifications</li> <li>• Operating system</li> <li>• Setting up and using your product</li> <li>• Data backup</li> <li>• Troubleshooting and diagnostics</li> <li>• Factory and system restore</li> <li>• BIOS information</li> </ul>	See <i>Me and My Dell</i> at <a href="http://www.dell.com/support/manuals">www.dell.com/support/manuals</a> . To locate the <i>Me and My Dell</i> relevant to your product, identify your product through one of the following: <ul style="list-style-type: none"> <li>• Select <b>Detect Product</b>.</li> <li>• Locate your product through the drop-down menu under <b>View Products</b>.</li> <li>• Enter the <b>Service Tag number</b> or <b>Product ID</b> in the search bar.</li> </ul>

## Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [www.dell.com/contactdell](http://www.dell.com/contactdell).

 **NOTE:** Availability varies by country/region and product, and some services may not be available in your country/region.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.